

GRAVELY *Technical* BULLETIN



BULLETIN NO. 1142

DATE: FEBRUARY 5, 1965

TO: ALL OUTLETS

SUBJECT: SNOWBLOWER FAILURES

Some of the Deluxe Snowblowers furnished this season have had mechanical failures in the gear boxes, due to sudden shock loads.

We have made intensive investigation into the problem, and have found a solution.

For those units which have been damaged, we are making arrangements to supply, quickly, a complete new gear box, containing modifications which strengthen it to an acceptable level.

This gear box requires only the removal of the Reel Shaft Pillow Block Bearings, and Reels, and re-installing them on the modified Gear Box. This will take less than an hour, can be done on the customer's premises if necessary. We are making an exception in this case, and are extending our Warranty Allowance to cover this replacement.

The procedure will be this:

1. Inform your branch, by LETTER the number of units you need to make the necessary repairs to units in use, that have failed.
2. The Branch will, in turn, place an order with the factory for these units, which will be shipped about the week of February 15th.
3. You will return the defective gear boxes, exchanging them for the modified ones.

Initial quantities will be in limited supply. As the defective cases are received, we will rebuild with the modified gears and procedures, and will thus eventually be able to work out of any problems. However, initially, only request those units you need to solve your immediate customer problem, until we can get defective cases back in sufficient quantity to rebuild.